

# Networking and OSS Capabilities

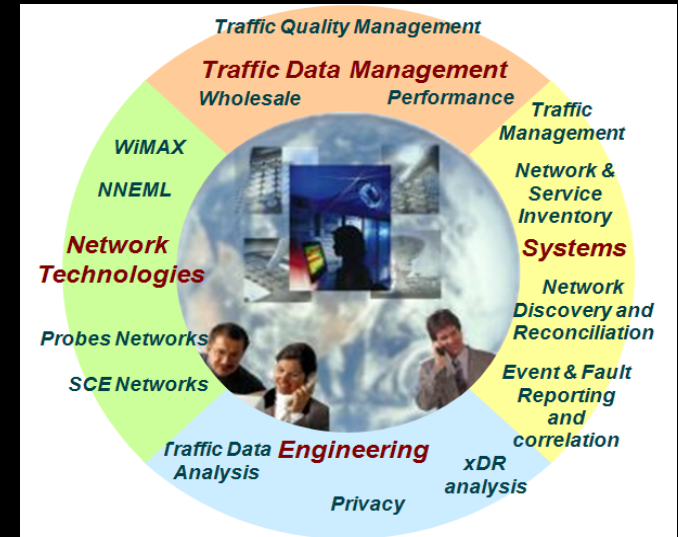


# Networking & OSS Competences

## Networking & OSS

### Competencies

- Network Architecture, Design, Implementation and Testing (LAN, WAN, Data Centre)
- Network Probing
- Configuration Management (e.g. Ciscoworks)
- Fault Management (e.g. Smarts, HP Openview,, TeMip)
- Performance Management (e.g. Infovista, Micromuse)
- Capacity Management



### Program Management, IT Strategy, Disaster Recovery and Resilience

#### Key Projects

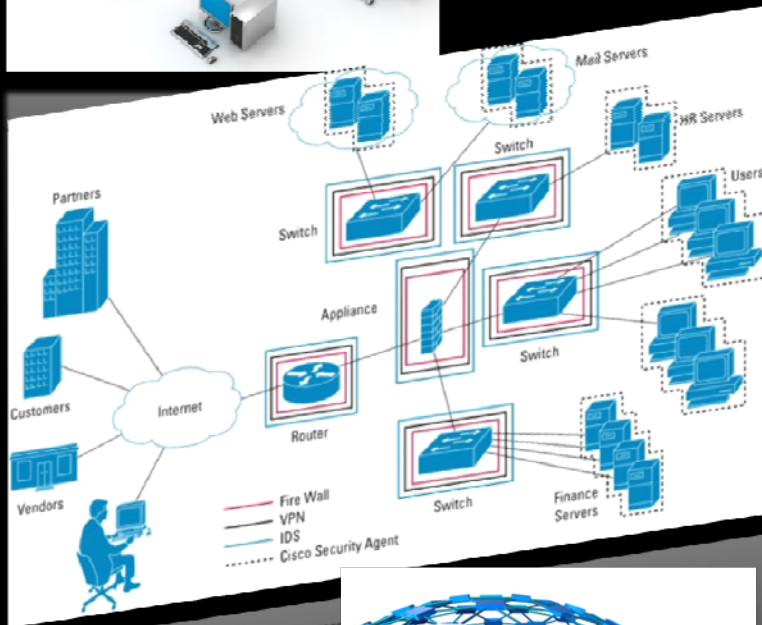
- Network Audit and Assessment
- Data Centre Design and Implementation
- Core Packet Network (MPLS VPN) Design
- Enterprise Data Network Design and Implementation
- Secure Internet service hosting
- Network Probing (active and Passive)
- Network Health and QoS monitoring

#### Key Facts

- Many of the first generation MPLS VPN Networks now require refresh
- Advances in Data Centre technologies mean there are great savings to make in this area (performance, space, power)
- It is predicted that M2M traffic will become predominant in the network by 2012
- The addition of MVNOs provides further complexity for all forms of management and reporting



# Networking, LAN, WAN & Data Centre

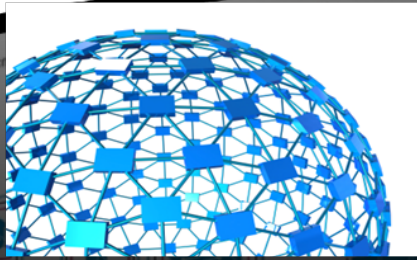
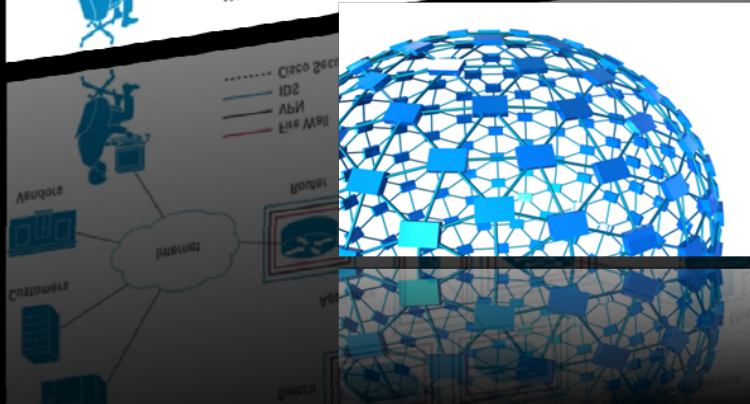


## Challenge

- Monitoring, managing and troubleshooting large and technologically diverse estates
- Reducing footprint and consumption within the Data Centre
- Reducing manual intervention and improving efficiency

## Reply's Approach

- Embracing new technologies for defined business benefit
- Consultative approach to requirements gathering and design
- Complete Knowledge Transfer



# Operational Support Systems

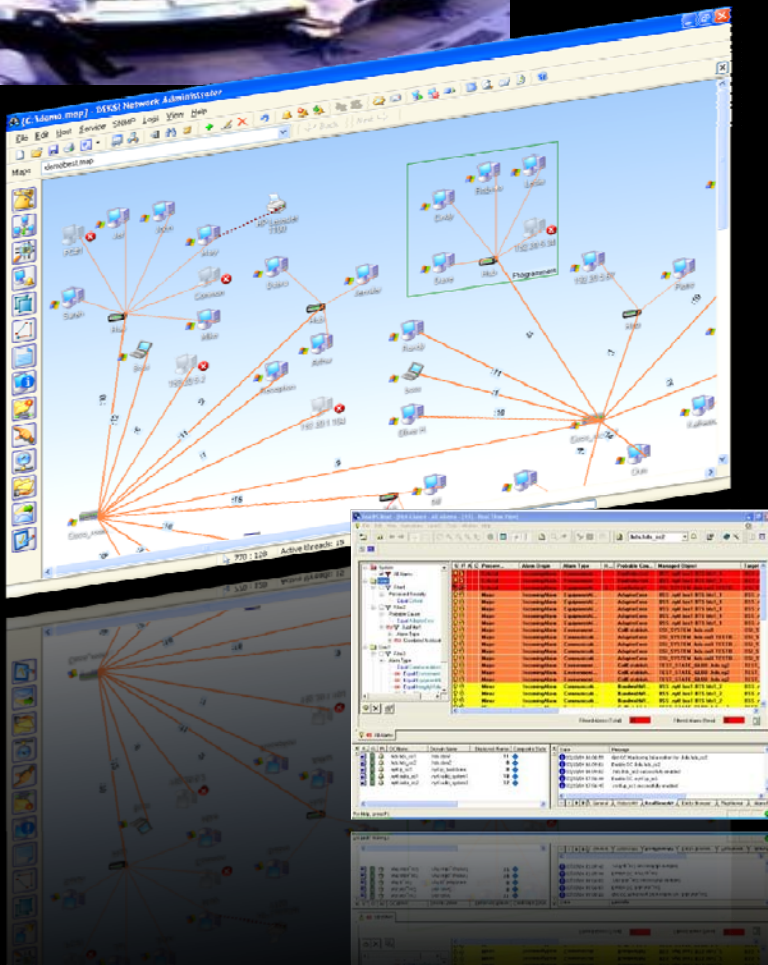


## Challenge

- Reducing vast numbers of alerts to the root cause
- Effectively tracking performance and SLA's on a per customer basis
- Obtaining insight into increasingly complex networks with exponentially increasing traffic

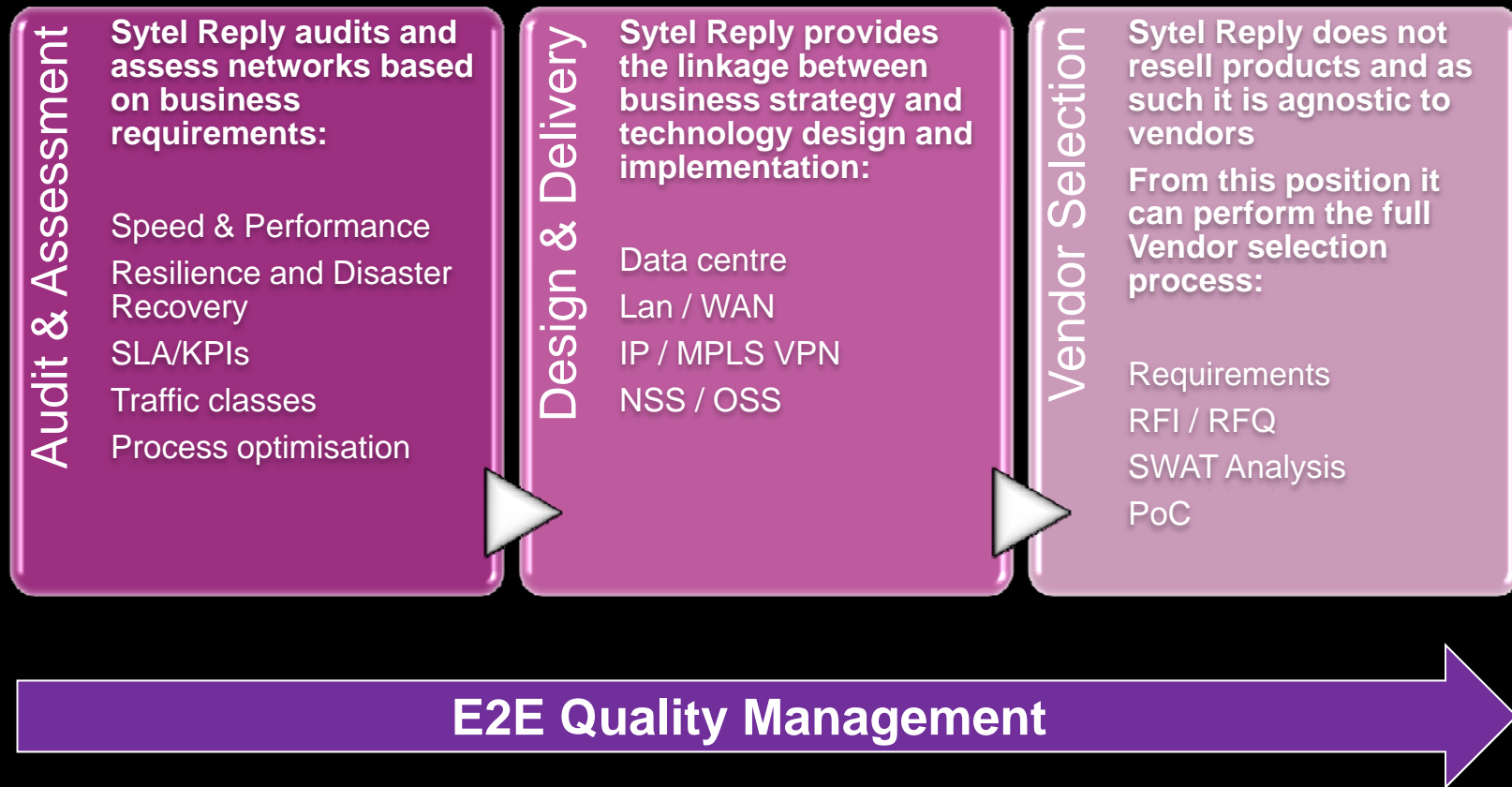
## Reply's Approach

- Vendor agnostic product selection process
- Knowledge of wide range of leading products
- Complete system integration capabilities
- Full Operation Centre design



# Sytel Reply's OSS and Networking Capabilities

Sytel Reply's proposition consists of:



Thanks

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