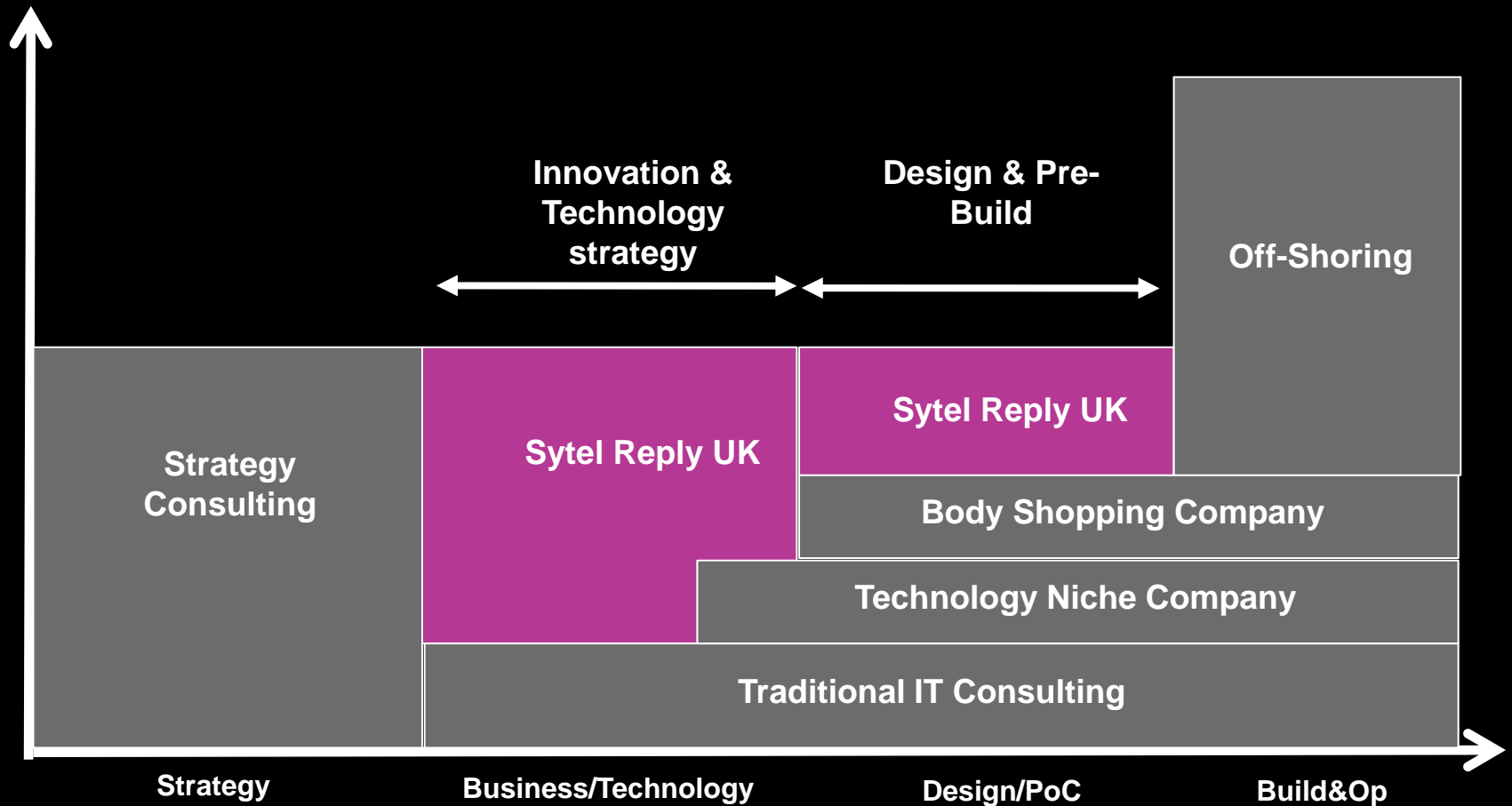


# Business Support Systems



# Sytel Reply UK Positioning

The **Missing** Link .....Pre-Build and Governance



Consultancy Market Sector



# BSS Competences

Customer & Product Data Management

Order & Service Management

Convergence

Consolidation and Transformation

Governance



# BSS Competences: A Drill Down

**BSS**

## Competences

- Billing & Rating
- Revenue Assurance (Retail, Partner and Wholesale)
- Post/pre-paid management
- CRM
- Order Management and Fulfilment (Order to Cash, Order to Provision)
- Payments

Demand Management, Program Management Office Support, IT Strategy

## Key Facts

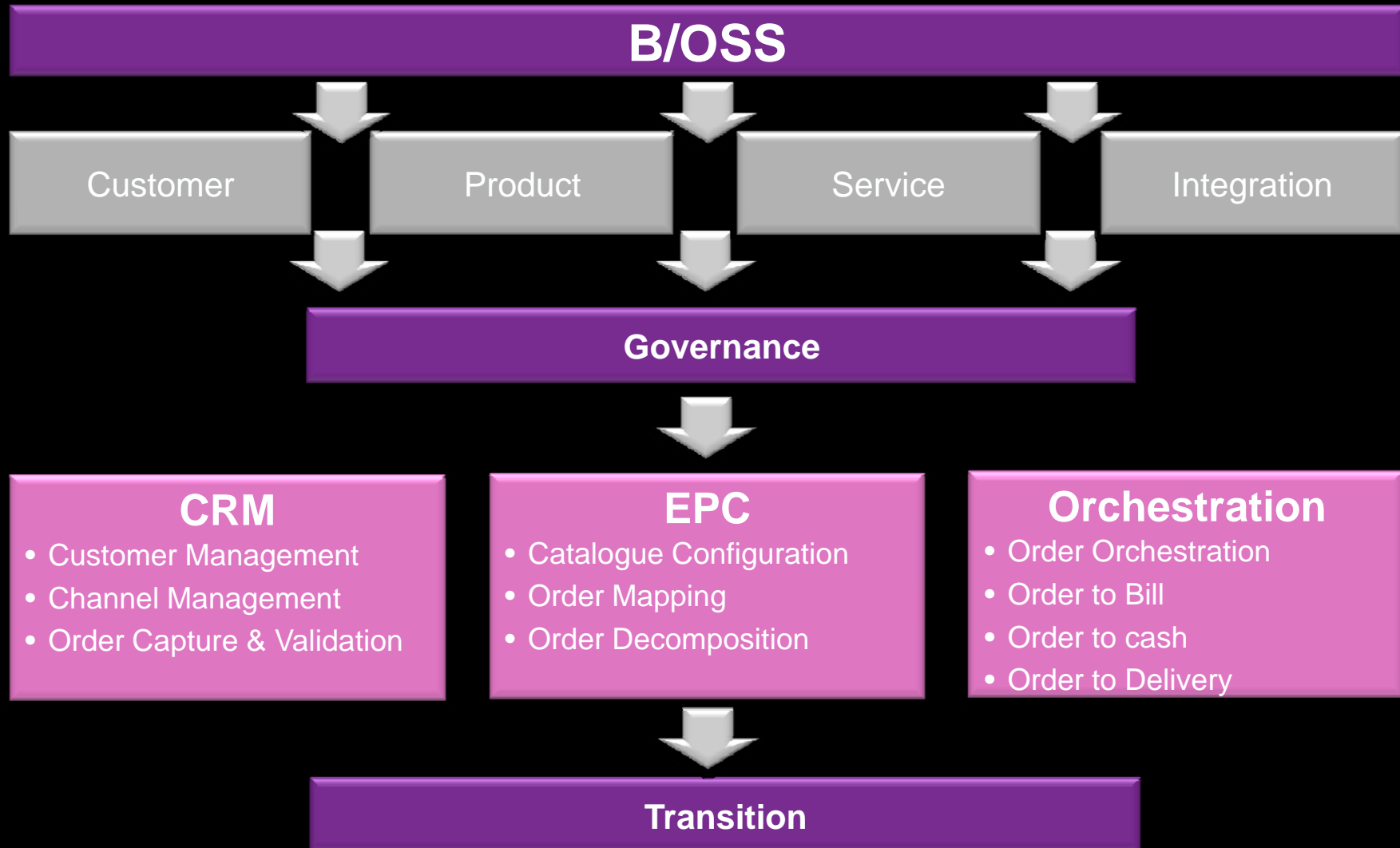
- History of technological competencies, project management practice and focused organisation building
- Execution of challenging projects with regard to functional requirements complexity, architectural design, load and performances
- Management of the software development life cycle for challenging projects, aimed to assure the better time-to-market

## Key Evolutions

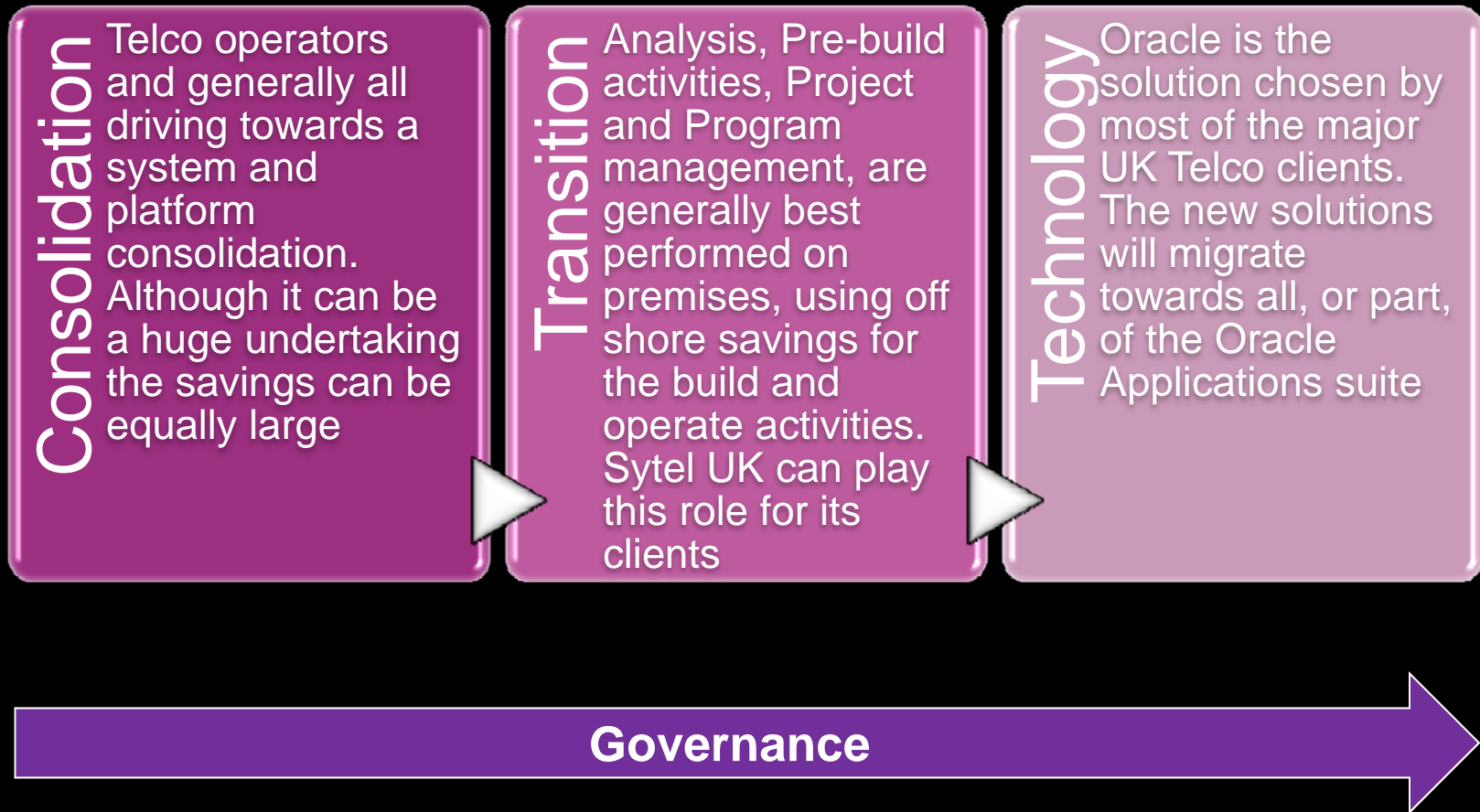
- Main transition program Governance based on Oracle Applications
- Convergence
  - BOSS
  - Fixed-Mobile-Content services
  - Pre/post-paid customers



# BSS & OSS Main Topics



# Consolidation in a Transition Program



Thanks

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