

MICROSOFT BUSINESS PRODUCTIVITY ON LINE SUITE FOR GREATER COLLABORATION AND COMMUNICATION WITHIN COMPANIES

More and more often companies today are finding that they have to deploy optimal solutions in terms of productivity and cost control. To satisfy the collaboration and communication requirements of personnel within businesses and enterprises, Cluster Reply has identified Microsoft plus services to be an optimal solution that allows to increase efficiency and productivity leveraging IT tools while controlling the costs of adopting new technologies.

With the collaboration of Cluster Reply and using Microsoft Business Productivity Online Suite products, SAET Impianti Speciali has found the best solution for increasing company efficiency and productivity, yet controlling the costs linked to the introduction of new technology.

SCENARIO



SAET Impianti Speciali is an important company in the safety sector, specialised in the design and development of Security Systems integrated with the most modern forms of remote management and centralisation. During its more than 20 years of business, it has strengthened its own position thanks to constant investments which have allowed it to extend its own know-how by trying out all the most innovative telecommunication technologies.

Its catalogue includes anti-intrusion systems, access control, sensors for the protection of vaults and safes, supervision and centralisation software, modules for interfacing switchboards with telecommunication networks.

BUSINESS REQUIREMENTS

More and more often companies today are finding that they have to deploy optimal solutions in terms of productivity and cost control.

To satisfy the collaboration and communication requirements of personnel within companies, Cluster Reply has identified Microsoft plus services to be an optimal solution that allows to increase efficiency and productivity leveraging IT tools while controlling the costs linked to the adoption of new technology.

Currently SAET Impianti Speciali already uses IT services hosted at external providers for e-mail services as well as for hosting the company web site. However, SAET Impianti Speciali intends to equip itself with an advanced collaboration system that will allow it to share information with people within the group, documentation, calendars, appointments, etc.

Microsoft Business Productivity Online Suite (BPOS) enables companies to integrate their IT infrastructure, continuing to use familiar user interfaces (such as the Microsoft Office suite). It makes it possible to delegate to Microsoft the management of the messaging and collaboration infrastructure, through hosting and "in the cloud" execution.

SOLUTION

With the collaboration of Cluster Reply, SAET Impianti Speciali has found in the Microsoft Business Productivity Online Suite the solution for increasing company efficiency and productivity, yet controlling costs related to the introduction of new technologies.

In the Sharepoint Online Services service, SAET Impianti Speciali has identified an advanced tool linked to the adoption of the Microsoft BPOS technology since it enables the online sharing and modification of documents through an "Internet Shared Service"; moreover it enables to keep track of the document versioning in a structured way.

The way SAET Impianti Speciali is presently working has been substantially influenced by the integration of such services with the Microsoft Office 2007 tools and the adoption of Exchange Online and Live Meeting Online which provide not only basic e-mail services but also tools for sharing agendas and audio/video conferences and the sharing of documents and presentations within a video conference session.

The adoption of Microsoft BPOS technology has improved productivity in the working environment since it allows the involved users to have immediate access to the necessary information and functions, from any device or work-station. Therefore it is an innovation for SAET Impianti Speciali, capable of making digital technology simpler, more intuitive and integrated with the commonly used Office tools.

SOFTWARE AND SERVICES

Microsoft Online Services:

- Microsoft Exchange Online
- Microsoft Office Communications Online
- Microsoft Office Live Meeting
- Microsoft SharePoint Online

ADVANTAGES

Microsoft BPOS does not envisage prior installations on PCs since all services can be used in Deskless Mode or where necessary can be integrated with those already in use (Microsoft Outlook for e-mail, Microsoft Office for on-line document management, Office Communicator for instant messaging), excluding licence costs since the whole suite can be used on the basis of a monthly fee.

Also, the possibility of managing independently the creation of mail boxes has, in the specific case, also reduced Service Level Agreements in the procedure of enabling/disabling services with an overall improvement in productivity.

REPLY VALUE

Cluster Reply has been the partner, which, with its innovative spirit, has driven SAET Impianti Speciali towards the development of communication and collaboration processes, identifying the solution most suited to the emerging requirements of communication speed and with a careful eye to the costs of introducing new technologies.



Cluster Reply works alongside its own customers in deploying projects, combining excellence and innovation with knowledge of applications, technologies and Microsoft infrastructures. In Cluster Reply, specialisation and competence are a recognised, cultivated value, transferred to projects with professionalism and method.



In particular, leveraging its consolidated competence and expertise, Cluster Reply boasts a team of professionals which support customers in all the design phases of a system: from the initial assessment, to requirements analysis, definition of architectural choices, drafting of functions and technology requirements, development, deployment and evolution of the adopted systems.

Cluster Reply
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