



Click Reply WM™

@logistics Reply is the Reply group company which offers a complete range of advanced services and solutions in the field of Supply Chain Execution. The services and solutions range from the design and modelling of logistic processes to the planning of turnkey solutions as well as the introduction of the latest technologies in this field.

@logistics Reply has been a leading player in the European market for the last fifteen years, developing web-based warehouse management solutions for companies, large and small, and operating in the automotive, 3PL, grocery, fashion, retail, manufacturing and pharmaceutical industries.

@logistics Reply delivers solutions based on two product lines, Click Reply™ and SideUp Reply™, both are comprehensive products, built to meet the specific industry demands in warehouse management.

To date, more than 300 businesses and over 12.000 users are using and integrating @logistics Reply's solutions into their supply chain logistics to derive significant business value.



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Supply Chain Management's latest challenge is to integrate end-to-end solutions in order to remove the barriers between suppliers, companies and final customers by developing current models into real Collaborative Networks where the relevance of the correct planning and implementation of Execution components is continuously increasing.

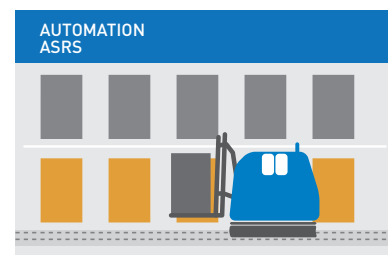
Click Reply™ Warehouse Management is Reply's proprietary solution, capable of guaranteeing full visibility and traceability of logistic processes, assisting customers to actively integrate with their working partners and designing supply chain management models that are optimised for:

- Distributing products and services in an integrated way
- Saving on stock provisioning activities
- Reducing logistic costs
- Improving stock rotation
- Increasing the percentage of on-time deliveries
- Reducing the lead time of order fulfilment
- Quickly alerting clients and suppliers

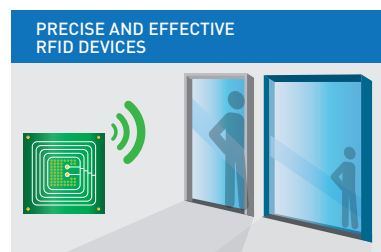
Click Reply™ Warehouse Management is a modular solution developed with the most cutting edge and consolidated IT technologies, certified for the integration with the main ERP systems.



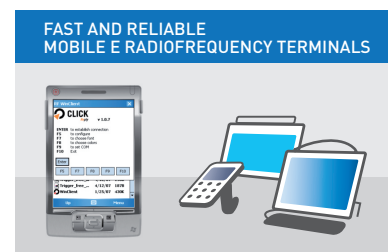
HANDS AND EYES FREE
VOICE RECOGNITION TERMINALS



AUTOMATION
ASRS



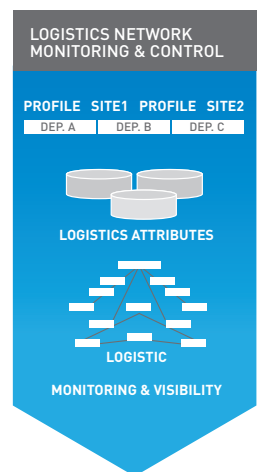
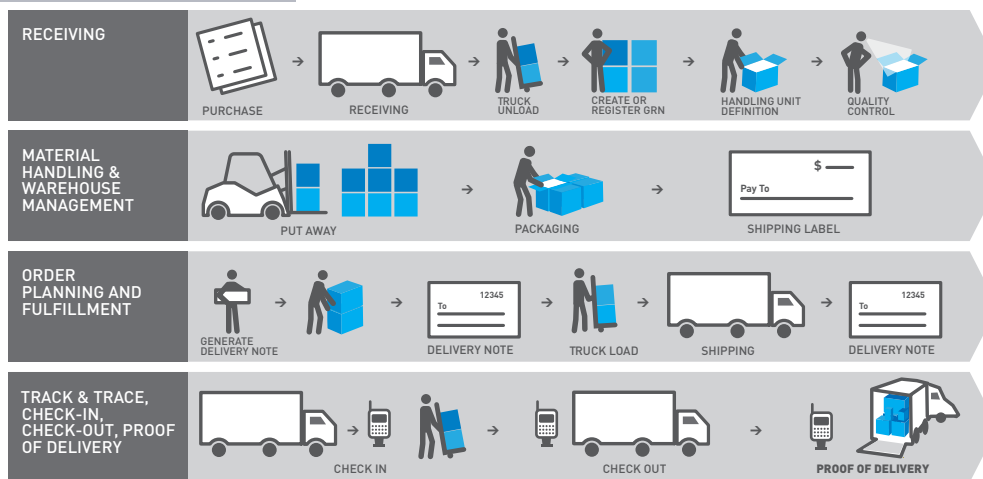
PRECISE AND EFFECTIVE
RFID DEVICES



FAST AND RELIABLE
MOBILE E-RADIOFREQUENCY TERMINALS

Click Reply™ Warehouse Management is a system geared towards the control of warehousing operations, allowing material handling management with hard copy or Wi-Fi terminals, space optimisation and reduction of implementation times, optimised planning of shipping activities, continuous and precise monitoring of activities as well as human and automatic resources.

Click Reply™ Warehouse Management allows to completely integrate logistics processes with ERP systems and supports the use of automatic identification systems based on barcode or RFID technology.



Click Reply™ Warehouse Management is the ideal solution for customers expecting the following benefits and competitive advantages:

- Technology:
 - accessibility to the warehousing system via Internet browser
 - comprehensive 3-Tier architecture
 - reduced application management costs
 - reduced infrastructure management costs
 - advanced technology integration (RFID, voice recognition)
- Functionality:
 - wide choice of operating possibilities
 - high operational flexibility
 - advanced compatibility with future releases
 - build-up of functional developments
 - collaboration between trading partners
- Implementation:
 - easy extension of application to new sites and drop-offs
 - guaranteed reliability and robustness of application
 - reduced release times
 - limited impact on existing infrastructure

Click Reply™ Warehouse Management - Best References

Automotive // Spare Parts & Inbound

@logistics Reply has developed and implemented the new European warehouse management system for one of the main players in the world automotive market.

The solution implemented with Click Reply™ is capable of supporting the following processes of the Spare Parts After Market Business Line: multi levels warehouse, virtual inventory, business driven activities, tight product and process quality control, value added services, transportation, proof of delivery, customer service, labour costing.

For the Automotive Inbound component the following core processes have been implemented: milk runs, kitting, sub-assembly, CKD, sequencing, JIT.

Fashion // Distribution

An Italian fashion group, world leader in the production of jeans, casual clothing, accessories and kids clothing, has selected Click Reply™ as the Warehouse Management system for the entire group.

Click Reply™ WM supports all the most complex and advanced worldwide distribution activities of a spread warehouse network with various logistics operators located in different sites.

Click Reply WM™ supports all the functionalities typical of a company in the fashion industry, managing hanging or flat-packed garments, footwear, sportswear and accessories, identifying them through a wide set of characteristics: model, size, colour, type, made-in and season.

It supports the management of the processes requested by the Business Line, managing samples, technical boxes, customer boxes, complete product traceability in specific markets, as well as managing material handling systems as sorters.

3PL // Grocery

The leading Italian logistics operator in the grocery industry has chosen Click Reply™ to handle warehouse and reverse logistics processes, as well as distribution processes on the whole Italian network (mainly towards the DCs).

Click Reply™ WM will be installed in the production plants, the distribution hubs and in all the transit points. The system will also manage the traceability of all the products of the client's various customers. Click Reply™ will support the use of all the most innovative technologies: Wi-Fi terminals, automatic warehouses, automatic identification systems based on barcode or RFID technology, and it will use an EAI middleware for the interchange of all information flows between trading partners.

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